

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the 17th day of August 2019
C.G.No:80/2019-20/Vijayawada Circle

Present

Sri. A. Jagadeesh Chandra Rao
Sri. A. Sreenivasulu Reddy
Sri. D. Subba Rao
Sri. Dr. R. Surendra Kumar

Chairperson
Member (Finance)
Member (Technical)
Independent Member

Between

K. Dharmaraju
Near Fire Station,
Aruna Nilayam,
Postal Colony,
Kaikalur,
Krishna -Dist.

Complainant

AND

1. Assistant Executive Engineer/O/Kaikalur (T)
2. Deputy Executive Engineer/O/Kaikalur
3. Executive Engineer/O/Gudiwada

Respondents

ORDER

1. Complainant presented a complaint through online explaining that he is experiencing low voltage problem for his domestic service bearing No. 6133100004399 and requested to rectify the same.
2. Respondents No.1 and 2 in their joint written submission have explained that the low voltage problem and voltage fluctuations of the complainant's service has been rectified on 01.06.2019 and they have also enclosed satisfactory letter of the complainant addressed to respondent No.1. The complainant in his letter has explained that his low voltage problem has been rectified for which he has conveyed his gratitude.

DESPATCHED

DATE

2018

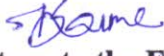
3. During the tele-conversation had with the complainant by the Secretary/Forum on 08.08.2019 at 1.30 P.M the complainant has expressed his satisfaction in resolving his grievance.
4. In view of the above the complaint is disposed off in favour of the complainant.

If aggrieved by this order, the Complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh**, 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008, within 30 days from the date of receipt of this order.

This order is passed on this, the day of 17th August 2019.

Sd/- Sd/- Sd/- Sd/-
Member (Finance) Member (Technical) Independent Member Chairperson

Forwarded By Order


Secretary to the Forum

To
The Complainant
The Respondents
Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.
Copy to the Nodal Officer (Executive Director/Operation)/CGRF/APSPDCL/TPT.
Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh , 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008.
Copy Submitted to the Secretary, APERC,11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.